Terms and Conditions

REFUNDS

Refunds will be paid on medical grounds with sighted doctors' certificate or if COVID restrictions or lockdown require cancellation.

Refunds will not be paid for missed classes due to family holidays or other activities.

Refunds will not be paid if classes are cancelled by the student's family after the term has begun without a doctor's certificate.

CATCH UP CLASSES

Catch up classes cannot be transferred to another person.

Catch up classes cannot be rolled over to the following term or used for holiday workshops.

Catch up classes can be attended at any other class during the current term only. Please notify the time/date to Julia by email.

Catch up classes cannot be taken **before** the scheduled class that the student is going to miss.

VALUABLES AT THE STUDIO

PLEASE DO NOT send your child to the studio with anything valuable or precious to them.

NO RESPONSIBILITY is taken by Julia or employees if anything is lost or damaged whilst at the studio.